

NEW STATE-TERM CONTRACT EFFECTIVE SEPTEMBER 30, 2020



QUESTION

I have an active reservation with Enterprise that extends beyond Tuesday, September 29, 2020. What do I do?

ANSWER

Nothing. DMS staff will reach out to employees who have business reservations to facilitate a transfer of an existing reservation to Avis.



QUESTION

What if I have an existing reservation with Enterprise that begins after Tuesday, September 29, 2020?

ANSWER

Car renters must contact Enterprise and cancel their existing reservation and call Avis to make a new reservation.



QUESTION

What do I do if I am seeking to make a new reservation with Avis for dates after Tuesday, September 29, 2020?

ANSWER

Car renters may begin making future reservations with Avis. There may be a delay in reflecting accurate rental rates until after the state term contract becomes effective.