December 2013

Dear State of Florida Employee:

Effective **January 1, 2014**, AmeriSys becomes the contractor for provision of Medical Case Management services for the State of Florida’s Division of Risk Management (DRM). We are excited and proud to be offered the opportunity to provide coordination of medical care services for the State’s employees should they become injured or ill during the scope and course of their employment and as a result of their work.

AmeriSys will also assume coordination of medical treatment for employees currently receiving care. If you are currently receiving treatment for a work-related injury, it is the intention of AmeriSys to avoid any disruption of services or treatment. AmeriSys realizes and appreciates the value of continuity of care.

The AmeriSys program includes the reassignment of your claim to an AmeriSys telephonic nurse case-manager. The AmeriSys telephonic nurse case-manager will be responsible for the future coordination of quality medical care related to your injury, so that you can return to your position in a full capacity as soon as it is medically possible and safe for you to do so. Previously authorized and scheduled medical treatments, medications, surgeries, and therapies will continue through the transition. Your treating physician is required to contact AmeriSys as of January 1, 2014 for **new** authorizations and coordination of **future** medical benefits related to your workers’ compensation claim.

We are making best efforts to assure the smooth and efficient transfer of medical case management services and our goal is to make certain you continue to receive the care you need to recover efficiently and on time.

We are currently receiving historic claim files from both CorVel and OptaComp, and will be assigning your claim to an AmeriSys telephonic nurse case-manager. We are working with both CorVel and OptaComp to ensure continued care coordination throughout the transition. Your new case-manager takes over the coordination of your medical treatment as of January 1, 2014, and will initiate telephone contact with you. Timeliness of contact by the telephonic case-manager will be according to the urgency of your current treatment plan. Effective January 1, 2014, if you have questions about your claim or medical plan of treatment, please contact the AmeriSys telephonic nurse case-manager at 800-427-3590.

We look forward to serving you and assisting you in returning to work.

Respectfully,

AmeriSys Case-Managers