



THE STATE OF FLORIDA
JUSTICE ADMINISTRATIVE COMMISSION

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MEMORANDUM HR09-2020

TO: Agency Administrators

FROM: Carolyn Horwich, Esq., Director of Human Resources

THROUGH: Rip Colvin, Executive Director

SUBJECT: Change of Employee Assistance Program

DATE: June 9, 2020

Effective July 1, 2020, the State of Florida Employee Assistance Program (EAP) vendor will change from New Directions Behavioral Health, LLC (New Directions) DBA E4, LLC, to KEPRO. With this change, participants will continue to have access to essential EAP services found in the attached Summary of Services. Benefit information will be available via the People First portal and on the [myBenefits](#) website. KEPRO EAP will be available to provide free services to all benefits-eligible employees. Additionally, to ensure participants receive care with no disruption of services, participants who are currently receiving services through June 30, 2020, will complete the remaining allotted sessions through the current EAP vendor, E4. Contact information for E4 is available via the [myBenefits](#) website.

The attached documents should be shared with all employees.

Thankyou.