

June 2, 2011

MEMORANDUM NO: 041-11HR

TO: Agency Administrators
FROM: Bobbie Chappell
VIA: Rip Colvin, Executive Director
RE: Flexible Spending Account – Email from FBMC

On June 1, 2011, FBMC sent out an email to all participants enrolled in the Flexible Spending Account in regards to viewing their account online through FBMC. This email was not intended to go out to state participants and FBMC is asking participants to please disregard the email as they are working on correcting the error.

Copy of Email Received

Subject: Your Flexible Spending Account e-statement is ready!

Message: You have an Account Statement ready to view at www.myFBMC.com. Login to myfbmc.com, click the "Account" tab and select "Online Statements" to view your statement.

Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox. We are happy to help with your questions or concerns. Please visit www.myFBMC.com for more information about your account or contact us at webcustomerservice@fbmc.com.

You are receiving this email message because you have opted in for Go Green e-statements.

We will never send out emails or instant messages asking for verification of your personal account information. If you are ever in doubt of a suspicious email, please contact us at www.myFBMC.com for more information about your account or contact us at webcustomerservice@fbmc.com.

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