

**February 28, 2012**

**MEMORANDUM #12-15HR**

**TO:** Agency Administrators

**FROM:** Bobbie Chappell, Director of Human Resources

**VIA:** Rip Colvin, Executive Director

**RE:** Mozilla Firefox Web Browser – Latest Versions (10.0 or Higher) Not Allowed by People First

The People First system is designed to function with Internet Explorer (IE) 7, IE 8, and Mozilla Firefox (Firefox) 9.0.1 or earlier. The core application software (SAP) used by the People First system does not allow Firefox 10.0 or higher, which means People First is not compatible with the newest versions of Firefox.

If users upgrade to a version of Firefox greater than 9.0.1, they will not be able to successfully log in to People First. Once SAP releases the necessary software upgrades to fully support the newest versions of the Firefox browser, People First will be updated to allow the use of Firefox 10.0 or higher. We currently do not have a timeline for those software upgrades, but we will send out a communication as soon as we do.

**IMPORTANT MESSAGE**

**BEGINNING TUESDAY FEBRUARY 21, 2012 MY NEW EMAIL ADDRESS WILL BE**

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